

CHANGI CONNECTION

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of Changi Airport Group



**Crowning the First
Changi Millionaire**

**Changi Airport celebrates
new traffic record in 2010**

PROFILE



AIRPORT EMERGENCY SERVICE: GUARDIAN OF CHANGI AIRPORT

Ensuring the safety and security of all airport passengers, visitors and staff.

With only one fire vehicle when it first commenced operations in 1948 at Kallang Airport, Air Emergency Service (AES) has since expanded its emergency fighting and rescue capabilities to become the largest division in CAG. Today, it has a staff strength of 500 and 30 foam tenders in its vehicle fleet.

To ensure that AES is adequately equipped and has the operational capabilities to handle emergencies, CAG will continue to invest in training, rescue and fire-fighting vehicles and equipment.

Operators of foam tenders, for example, are required to undergo an hour of training on the foam tender driving simulator every 60 days to familiarise themselves with the different kinds of scenarios that may arise in an emergency situation. The foam tender driving simulator that comes with a motion platform was the world's first when it was commissioned by AES in August 2008. The simulator provides vehicle operators with the necessary driving experience in different scenarios. Since the landscape for the driving simulator is modelled after the actual layout at Changi Airport, officers will also be able to familiarise

themselves with the airfield layout. The simulator can also simulate scenarios like an aircraft fire or aircraft crash.

AES also keeps up-to-date with the latest technology and equipment. The hovercraft and a water-jet catamaran command boat are two of the latest state-of-the-art sea rescue vessels that AES has acquired recently.

All these measures ensure that the AES team is exceptionally well-prepared to respond to any emergency situations efficiently and effectively. The division is currently capable of responding to any aircraft emergencies in Changi Airport within three minutes. This is in accordance to the guidelines set by the International Civil Aviation Organisation (ICAO).

Veteran officer Leow Eng Hock, 51, who has been with AES for more than 25 years, said: "The truth is, many of the incidents we deal with are minor. We spend a lot of time and resources on training to make sure that we are ready for the day when a major disaster occurs, but we hope that day never comes."



The foam tender driving simulator provides realistic emergency situations for training.



Winners of Changi Airport Service Awards with Mr Raymond Lim, Minister for Transport and Second Minister for Foreign Affairs.

SERVICE EXCELLENCE CELEBRATED AT ANNUAL AIRPORT CELEBRATION

The willingness to go the extra mile in her 13 years of service at Changi Airport has earned Ms Kiranjit Kaur from P-Serv, the prestigious title of the 2010 *Service Personality of the Year*.

The Annual Airport Celebration recognises the outstanding contributions of the airport's front-line staff.

Mr Raymond Lim, Minister for Transport and Second Minister for Foreign Affairs, graced the event held on 12 January 2010 at the Swissôtel Merchant Court Hotel and presented the Changi Airport Service Awards to Kiranjit and her fellow winners.

Dressed in a smart turquoise uniform, Kiranjit was presented a trophy, a Certificate of Commendation and S\$5,000 in Changi

Dollar Vouchers as recognition of her outstanding efforts in providing quality service. As a customer service officer at Changi Airport's information counters, Kiranjit often goes beyond her call of duty to assist passengers in distress.

In one such display of her service commitment in June last year, Kiranjit assisted Mdm Hoo, a passenger who sustained a head injury when she fell at the Budget Terminal playground. Kiranjit accompanied Mdm Hoo to the hospital as she was travelling alone.

Besides patiently comforting the confused and agitated Mdm Hoo throughout her medical examination, Kiranjit also helped to contact Mdm Hoo's family. Kiranjit only returned to the airport more than 3 hours later, after arrangements were made to ward Mdm Hoo.

Anxious about Mdm Hoo's well-being, Kiranjit visited her again at the hospital after her shift ended. Ms Kiranjit's genuine concern for the well-being of passengers and airport visitors left a deep impression in the hearts of Mdm Hoo and many others.

Speaking on her dedication to service excellence, Kiranjit said, "The least we can do for the millions of people passing through our airport, each with their personal concerns and priorities, is to ease the process for them."

"No one wants to have a bad holiday, and we are here to make sure that does not happen," she added.

Apart from the *Service Personality of the Year* award, Changi Airport Service Awards were also presented to 15 Outstanding Service Providers in Gold, Silver and Bronze categories, and two Outstanding Service Teams.

A beaming Ms Kiranjit Kaur receiving a five thousand Changi Dollars cheque from Mr Raymond Lim.





CHANGI AIRPORT CAPS RECORD BREAKING YEAR

368 BEST AIRPORT AWARDS SINCE 1981

Changi Airport continued to receive accolades from leisure and business travellers around the world, picking up 25 Best Airport awards in 2010. Business Traveller (UK) named Changi as the *Best Airport in the World* for the 23rd consecutive year while Conde Nast Traveler (US) awarded Changi its seventh *Best Airport in the World* award. Changi was also named *World's Best Airport* in the 2010 Skytrax survey.

On Changi's awards haul, Mr Lee Seow Hiang said, "Our ground partners continued to embrace our philosophy of 'Many Partners, Many Missions, ONE Changi' – helping us to achieve even more recognition for the Changi Experience. They and the thousands who work at Changi have a share in the awards that Changi has won."

Changi Airport has ended a successful 2010, a year which witnessed the breaking of the annual, monthly and daily records for passenger traffic. More than 42.0 million passengers passed through Changi last year, an increase of 13% over 2009. This surpassed the previous annual record of 37.7 million passenger movements recorded in 2008.

A new daily traffic record was set on 18 December 2010 (the Saturday before Christmas Day) with 146,000 passenger movements during the 24 hours.

In addition to the passenger traffic records, 2010 also saw strong growth registered in aircraft movements, which gained 9.7% to 264,000 flights, and airfreight handled, which rose 11% to 1.81 million tonnes in 2010.

The cargo sector continued its return to growth for the 15th consecutive month after a very difficult 2008/09. According to data from Airports Council International, Changi was the world's seventh busiest airport in terms of international freight traffic handled for the 12 months ended September 2010.

Strong growth in Southeast and Northeast Asia

Robust traffic growth to and from Southeast and Northeast Asia underpinned Changi Airport's strong

traffic performance in 2010. Passenger traffic to these two regions increased by more than 18% during the year while traffic to and from South Asia and the Americas also enjoyed double digit growth during the year.

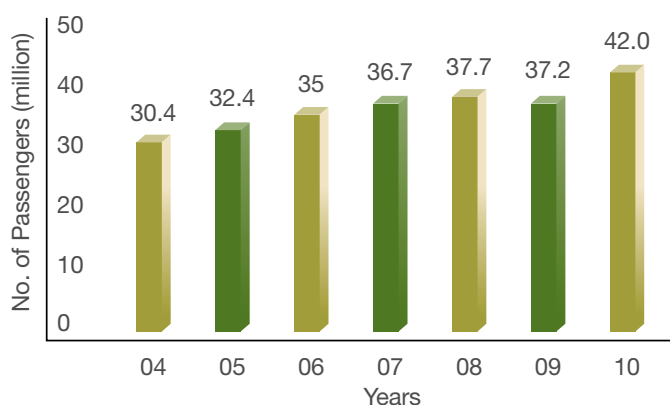
Low cost carriers (LCCs) expanded strongly in 2010 with passenger movements growing 33% while flights increased by 22%. In 2010, LCCs accounted for 22% of passenger movements and 26% of flights at Changi, compared to 19% and 24% respectively in 2009.

Changi's top five city links, are Jakarta, Kuala Lumpur, Hong Kong, Bangkok and Manila.

In 2010, Changi established 14 new city links. Of these, four are in China – Shantou and Guilin (served by Jetstar Asia), Hefei (Hainan Airlines) and Qingdao (China Eastern Airlines).

"CAG is proud of Changi Airport's achievements in 2010. We recovered strongly from the economic downturn to grow traffic to record levels. Again, this would not have been possible without the strong support of our airline partners who expanded their capacity, increased flight frequencies and established new links from Changi," said CAG Chief Executive Officer, Mr Lee Seow Hiang.

Passengers Movements at Changi Airport



CHANGI AIRPORT CELEBRATES CROSSING 40 MILLION PASSENGERS

15 December 2010 marked the day when Changi welcomed its 40 millionth passengers for the year, which was an important milestone for Singapore and an achievement to be proud of, as only six other airports in the world handle more than 40 million international passengers annually.

To celebrate this milestone, Changi Airport Group (CAG) sponsored one arriving passenger with a free 40-minute shopping spree at Changi's Departure Transit Lounge. The lucky passenger was picked from SQ827 arriving from Shanghai, the flight selected to be the special flight commemorating this milestone.

Senior Corporate Communications Manager, Ng Koon Ling, recounted the day when she and Marketing Communications Executive, Daniel Lim, flew to Shanghai to prepare for the event.

With hundreds of info kits for the passengers on the lucky flight and warm jackets in tow, Daniel and I set off for Shanghai two days before the event. There, we met up with Ong Meng Hang, SIA's Shanghai Station Manager, and briefed the SIA check-in counter staff on the celebration event. We just want to make sure everything will go as planned.

Finally, the big day arrived. In the early hours of the morning, Shanghai Pudong Airport looked almost peaceful but very soon the airport started to stir as staff at various touchpoints geared up to welcome its first wave of passengers on the morning flights.

Within minutes of the check-in counters opening at 6am, we found our lucky winner – Mr Jonathan Shih! As I explained the potential win facing him, the look on his face changed from one of apprehension to suppressed excitement.

Mr Shih is a Taiwanese and has been working in China for the last 13 years and currently is the general manager of Burger King China. He was flying to Singapore for his monthly meeting at the regional headquarters of his company. Unlike the typical business traveller who usually arrives at the airport with just enough time to make it to his flight, Mr Shih always makes it a point to check-in early for his flight. A true case of the early bird catching the choicest worm!

To introduce the best of Changi's retail offers and to assist Mr Shih in making the most of his 40-minute shopping spree, Ms Daisy Loo, Deputy Director of CAG's Airside Concession Division, served as his personal shopping concierge onboard SQ827. Armed with his carefully thought-out shopping list, Mr Shih arrived at Changi Airport to the welcome march of a swing band, cheers from the crowd that has gathered at the event, and flashing cameras of the media. Time was of the essence. Soon after a short welcome address by Mr Tan Lye Teck, Executive Vice President of CAG's Corporate Cluster, Mr Shih was quickly flagged off for his shopping spree in a contingent of four buggies.

As Mr Shih went about his buys, we got a minute by minute live 'coverage' provided by an accompanying roving reporter. Mr Shih returned with his trove of purchases with two minutes to spare. His purchase tally – Apple gadgets for his two teenage children, two Tumi traveller bags and a Mont Blanc chronograph watch for himself, and Hermes and Bottega Venetta handbags, a diamond ring and a Cartier watch for his wife. Mr Shih also purchased S\$2,000 worth of candies for charity to be given out by Burger King Singapore.

We got hold of Mr Shih right after his unforgettable shopping experience. Flushed with adrenaline, Mr Shih confessed, "I'm actually not like your regular guy, I love shopping very much. This is an awesome experience, shopping at my favourite airport. I have yet to tell my wife about this. I plan to give her a surprise when I return to Shanghai!" Erm... Mr Shih, did you forget that you would be in the news that night?



Mr Shih showing off his purchases.



The six finalists concentrating on their task in Round 1, in which Mr Rantung, coincidentally, also finished first.

Former radio DJ Ivan Rantung hits a million dollar jackpot.

A Spectacular Grand Finale

The audience at Departure Hall in Terminal 3 watched with bated breath as the wheel turned to determine the S\$1 million winner. Excited screams broke the silence, when Ivan Rantung, a former Perfect 10 DJ, became the first Changi Millionaire. Ivan had eliminated five other finalists – and arose out of the 830,000 entries - to bag the S\$1 million cash prize!

Exciting Battle of Luck

The 'Be a Changi Millionaire' Draw, which was held from June to November 2010, had six monthly finalists – one Australian, one South African and four Singaporeans – gathering at Changi Airport on 28 January 2011 for the exciting Grand Draw. Over three thrilling rounds of heart-stopping games the six finalists battled to be a millionaire. In the first round, the finalists competed in a game of speed, which required them to draw from a box six letters to form the word 'CHANGI'. Based on the sequence this task was completed, the finalists got to choose their position for the second round which revolved around a flip board with 36 boxes, four of which contained two pairs of matching logos, that of Changi Airport and VISA. Only two lucky finalists who matched the logos proceeded to the final round.

After an exciting 20-minute game which eliminated four of the finalists, it was down to 39-year-old Mr Rantung and 53-year-old Australian police officer, Mr Philip Moody, in the final round - a spinning wheel segment. Around the wheel, six keys were attached to six letters which spelled "CHANGI", of which only one could open the vault to the million dollar. After many tries by the duo, Mr Rantung ended the dramatic round with

a final spin unlocking the prize vault, making him the Changi Millionaire! Celebratory confetti rained down on him as the excited crowd erupted in applause.

Meanwhile, the five other monthly finalists each won S\$5,000 in cash, plus a three day-two night stay at Crowne Plaza Changi Airport Hotel, with airfare provided for the non-Singapore residents.

"We are extremely pleased with the success of our first Millionaire campaign which received 830,000 entries, an all-time retail participation record at Changi Airport. The campaign has been well received by both shoppers and shops alike, giving a boost to retail at Changi. Hence, we have decided to run the Millionaire campaign again in 2011, and reward another Changi shopper with S\$1 million one year from now." - Mr Lee Seow Hiang, CEO of Changi Airport Group.

The inaugural 'Be a Changi Millionaire' Draw was a roaring success. Concession sales at Changi Airport during the promotion grew by about 13% year-on-year, outperforming the 12% growth in passenger traffic over the same period. The Millionaire Draw also raised the amount spent by Changi's shoppers in a single transaction. In particular, sales receipts of S\$60 and above (the minimum spend to qualify for the Draw) grew 14% year-on-year during the period of promotion. More significantly, sales receipts of S\$500 and above registered a 20% increase year-on-year.

Apart from encouraging shoppers to shop at Changi Airport, the promotion attracted more local residents and visitors to shop and dine. In tandem, concession sales from Changi's public areas grew 18% compared to the same period in 2009.



In October 2010, the 39-year-old ex-DJ, who now runs his own event company, bought a Canon DSLR camera for about S\$4,900 at the Digital Imaging by Sprint-Caas store at Terminal 2, before catching a flight to Kota Kinabalu for business. This spontaneous purchase turned out to be his winning ticket to the million-dollar fortune.

The lucky man shares with us his happy thoughts:

Q: You have just won one million dollars. Tell us how you feel.

A: I'm very excited! I'm lost for words. I thought it was a dream. I asked Daniel and Jamie (the event emcees) to pinch me. But it's not a dream. My dream has come true!

Q: Before you entered the Draw today, what were the thoughts that were running through your head?

A: I told myself, 'Win, lose, doesn't matter because you're still going to win S\$5,000.' But of course... inside, I still get butterflies in my tummy, and was feeling so nervous. I told myself to get over the first hurdle and if I do get in, then maybe I'll stand a chance to win!

Q: But when they named you as a finalist, didn't you think "I really have a chance at this"?

A: The first thing I thought was to not get my hopes too high. But as it got closer, you think about it all the time. Like when I was watching *Amazing Race* and the finalists won a million dollars, I was like 'oh no, I don't want to see this!' I told myself I'll never get it and don't think about it. I'll just go up there and have fun.

Q: How are you going to spend the S\$1 million?

A: I'll probably keep S\$500,000 in a fixed deposit, and the rest, see what other dreams I want to fulfill. No car, no condo, maybe the first thing is to clear all the debt, then go on a nice holiday with the family and save some funds for the kids. Now we know we've got some rainy day funds. That will be the best thing, not to worry about running low on cash.

Q: What was the most nerve-wrecking bit of that one hour?

A: The last spin was the most nerve wrecking. It's all a matter of luck and when I spun the wheel, I just told myself, I wish, I hope that my dream can come true. And yes! It landed on the 'I' (where the key was) and coincidentally, 'I' is for Ivan.

Q: So what is the first thing you're going to do?

A: The first thing I'm going to do is to speak to my wife and family and see what we want to do. I think it's a collective thing, it's not just me. Some part of it will go to a holiday, some will go to a big reunion party this Chinese New Year and of course, presents for my wife and kids.

Mr Rantung receiving his cheque from Changi Airport Group's CEO Mr Lee Seow Hiang, and Mr Ross Jackson, Head of Cross Border, Asia Pacific, Visa.



STATIONERY WITH A STYLISH TWIST AT KIKKI.K

kikki.K recently opened an outlet at Changi Airport Terminal 2 Departure Transit Lounge in November 2010.

Since its first venture into the Asian market two years ago, kikki.K has redefined chic in home and office tools. Known for its clean Scandinavian designs, kikki.K offers a diverse variety of products, from whimsical diaries and planners to stylish office accessories, tailored to suit the needs of the cosmopolitan urban dweller.

Apart from standard office commodities, you can also find unique and personalized designs for all kinds of occasions, such as the "My Pregnancy" organisers and "My Dream Home" folders.

Stationery items are no long mundane with the ingenious touch of fashion and originality by kikki.K. There are inspiring designs to be found which make perfect gifts for anyone who appreciate style.



Yoghurt Plus at Terminal 2, Arrival Hall gives diners another healthy option.

SAVOUR HEALTHY PLEASURES AT YOGHURT PLUS

With its open concept adorned with cheery bright furnishings, it is hard not to notice the Yoghurt Plus outlet at Terminal 2 Arrival Hall.

As consumers become increasingly health-conscious, Yoghurt Plus provides a refreshing option that combines natural good taste with healthy living.

There are two flavours of frozen yoghurt to choose from each time, which can then be complemented with an assortment of toppings, ranging from fruity bits to crunchy cereals and nuts. The best part is that their frozen yoghurt is made 100% fat-free. Diners can indulge in this sweet delight completely guilt-free.

Besides tantalising your taste buds, Yoghurt Plus also caters to tech-lovers by setting up iPad kiosks next to the dining area so that diners can enjoy their yoghurt while playing with this latest gadget. Usage of the iPad kiosk is free with very cup of yoghurt purchased.

NEW SHOPS AND F&B OUTLETS

Transit Areas

Accessorize (T2 and T3)
Bee Cheng Hiang (T3)
Bonia Natural (T3)
Camera. Electronics.
Computers by Sprint-Cass (T3)
Denni (T1)
Fauchon Le Bar a Caviar (T3)
Harry's Bar (T1)
kikki.K (T2)
Pandora (T3)
Panapolic Cafe & Bakery (T3)
Samsonite (T3)
Spaggedies (T3)

Starbucks Coffee (T3)
Subway (24hr Food Gallery in T1 and T3)
The Cocoa Tree (T3)
The Fashion Gallery (T2)
Top Orchids (T1)

Public Areas

Kidztime! (B2 Mall, T3)
M1 Shop (Arrival Hall, T1 and BT)
Saboten (Viewing Mall, Level 3, T1)
Samsonite (B2 Mall, T3)
SK Jewellery (Departure Check-in Hall, T3)
Sunglass Hut (B2 Mall, T3)
Toast Box (Arrival Hall, T2)



CHINESE NEW YEAR FESTIVITIES



Chinese New Year themed landscape displays at Terminal 2.

During the Chinese New Year festive season amidst the deco of pussy willows, pots of tangerine trees and cherry blossoms, visitors to Changi Airport were also greeted by giant bunny topiaries and bunnies cloaked in brilliant gold to usher in the Year of the Rabbit.

To celebrate the new year, the popular **Save 2 X 7% GST Shopping Promotion** was brought back to Changi, treating shoppers to substantial savings on their purchases at participating retail outlets in the public area. From now until 27 March, shoppers can save the equivalent of double the GST amount (about 14%) when they patronise participating outlets such as Mini Toons, Watsons, SK Jewellery and Carlo Rino.

For passengers departing or transiting at Changi, CAG also lined up a slew of events and activities to bring in the festive cheer from 20 Jan - 16 Feb. Passengers savoured traditional Chinese confections, like *ting tang* candy and *dragon beard* candy while having a go at calligraphy, opera mask painting and other traditional Chinese crafts.

A series of cultural performances, such as the Sze Chuan Opera Mask Changing performances and Plate Spinning acts, were also organised for passengers to enjoy and immerse themselves in the bustling Chinese New Year atmosphere.

BE REWARDED WHEN YOU SHOP AT CHANGI AIRPORT



Winner of Changi Rewards 2010 Grand Draw, Ms Stephanie Ang (centre) receiving the key to her new Volvo XC60 from Ms Grace Tai, Commercial Manager, Changi Airport Group (left), and Ms Sabrina Sng, Assistant General Manager, Wearnes Automotive Pte. Ltd (right).

Shopping at Changi Airport can prove to be very rewarding. Just ask Ms Stephanie Ang. Ms Ang was the winner of the Grand Draw of the Changi Rewards programme 2010 and is the proud owner of a brand new Volvo XC60!

Ms Ang, a member of the Changi Rewards programme since July 2010, had accumulated a total of six grand draw lucky chances from shopping and dining at Changi Airport. An elated Ms Ang said, "I'm very happy to win this Volvo car! I love to dine and shop at Changi because you can get much more. Besides

savings from promotions such as 'GST-absorbed shopping', you can also accumulate points to redeem Changi Dollar vouchers!"

The Changi Rewards programme was well-received, with more than 45,000 applications in 2010. With the programme extended to 31 December 2011, Changi Reward members can continue to earn points with purchase at all participating outlets at Changi Airport to exchange for Changi Dollar vouchers. For those who have yet to apply, what are you waiting for? Visit www.changirewards.com for more details.



CHANGI WELCOMES MORE AIRLINES AND FLIGHTS



Air Macau, the first new airline to operate at Changi in 2011.

Changi sees first value-based long haul flight and nine new airlines in 2010.

Changi bolstered its hub status by welcoming a total of nine new airlines in 2010. They include regional passenger carriers such as Philippines' Airphil Express and Hainan Airlines, and freighters such as China Cargo Airlines and Malaysia's Transmile Air. In December 2010, Philippine carrier Southeast Asian Airlines (SEAIR) and Moscow-based Transaero commenced flights to Changi Airport.

In addition, travellers will now have more options when they fly to Melbourne with Jetstar's launch of daily direct flights to the Victorian city. Melbourne is Jetstar's first long haul destination from its Singapore hub and the airline will also add Auckland to its list of long haul destinations from 17 March this year.

Passengers travelling on both routes can look forward to experience Jetstar's two-class A330 aircraft featuring the StarClass cabin. Jetstar's StarClass cabin is fitted with 38 premium leather seats and the service is inclusive of all meals and beverages, in-flight entertainment and an increased baggage allowance of 30 kg.

Starting 2011 on Strong Footing

In January, Air Macau and Hong Kong Airlines commenced operations to Singapore. Air Macau will operate twice weekly flights to Macau on Mondays and Fridays while Hong Kong Airlines will operate a daily service to Hong Kong. In addition, Hong Kong Airlines will also operate four-weekly freighter services from Singapore to Hong Kong.

According to Samuel Lou, General Manager for Hong Kong Airlines, Singapore's growing tourism landscape was a motivation for the airline's decision to begin operations here. He said, "In the first 11 months of 2010, passenger traffic between Hong Kong and Singapore rose to 2.55 million, an increase of more than 24% compared to 2009. Singapore as a growing tourist and business destination coupled with Hong Kong's status as one of Changi's top five routes for both passenger and cargo traffic, are the reasons for us to set up passenger and cargo services at Changi Airport. We believe that Singapore will play an important part in our route expansion strategy in Asia."

As of 1 January 2011, Changi serves some 100 airlines flying to over 200 cities in about 60 countries and territories worldwide. A flight takes off or lands at Changi roughly once every two minutes.



Hong Kong celebrities at Changi Airport celebrating the launch of Hong Kong Airlines' daily flight to Singapore.



Interior of T3 Staff Lounge.

AN OASIS OF RELAXATION IN T3

Changi Airport staff at T3 now have their own little haven to rest, relax and recharge in. In addition to the Staff Lounge at T2, which opened in September 2009, the new Staff Lounge located on the third floor of T3 Departure Transit Lounge opened its doors to airport staff in December 2010.

Besides being an oasis of relaxation for staff with facilities such as a television set with cable TV channels, computer terminals with free internet access, snacks vending machines and a hot water dispenser, the Staff Lounge also serves as a focal point for staff from various airport agencies and companies to interact and mingle during their breaks.

When asked what he likes most about the T3 Staff Lounge, Anas from Certis Cisco said, "Definitely the free internet access!" His colleague Reena also commented, "I love the privacy of this Staff Lounge; it's a great space where staff can relax away from the hustle and bustle of the main terminal areas. I also love the facilities here!"

BEST SINGAPOREAN INVESTOR IN ITALY

Changi Airport Group was awarded the "Best Singaporean Investor in Italy" for its significant contribution towards the Italian economy at the Italian Chamber of Commerce 10th Anniversary Gran Gala and Business Awards on 2 December 2010.

Changi Airports International (CAI), a subsidiary of CAG, has acquired a 5% stake in Gemina S.p.A., the holding company of Aeroporti di Roma (AdR). AdR owns the concession to operate Italy's largest airport group, comprising the Leonardo da Vinci Airport and the Giovan Battista Pastine Airport (also known as Fiumicino and Ciampino airports respectively). Both airports serve the capital city of Rome, and together, handled over 38.6 million passengers in 2009. Leonardo da Vinci Airport is the sixth largest hub in Europe, handling more than 33.8 million passengers in 2009.

"Our investment in Aeroporti di Roma is a great example of how Changi Airport Group works closely with partners to develop growth opportunities together. We are therefore humbled and honoured to receive the Best Singaporean Investor in Italy award and I personally look forward to many years of close cooperation with our Italian colleagues."

- CAG CEO Lee Seow Hiang (In a video that was presented during the awards night)



Youths from CARE Singapore queuing up to get their Harry Potter movie tickets.

CAG CHARITY MOVIE NIGHT

In support of Children-At-Risk-Empowerment (CARE) Singapore and as part of CAG's fund-raising efforts for 2010, the staff of CAG and youths from CARE Singapore came together for a fascinating cinematic adventure of magic and wizardry at the Harry Potter CAG Charity Movie Screening on 26 November 2010.

The special event kicked off at The Cathay Cineplex, where CAG CEO Lee Seow Hiang, presented a cheque of S\$18,880 to CARE Singapore. The amount was raised through donations collected at CAG's Corporate Social Responsibility launch on 6 August 2010 as well as from ticket sales for the movie night.

The movie night was the perfect setting for everyone to relax outside of work and yet at the same time, reach out to these youths at risk of academic failure, behavioural problems or juvenile delinquency. Reflecting on the entire experience, CAG Finance Officer Tan Xiao Ying said, "It feels good knowing that I have given back to society."

CEO of Changi Airports International, Mr Wong Woon Liang receiving the "Best Singaporean Investor in Italy" award.

SNAPSHOT



Photo courtesy of Mr Patrick Pang, a fan of Changi.

LATTE WITH FANS OF CHANGI

50 lucky fans from the fansofchangi Facebook page were invited to the first ever Latte with FOC session on 4 December 2010.

Starting the day with a cuppa from Starbucks, these fans were given interesting insights into Changi Airport's history and achievements before embarking on a tour of the transit areas in T2 and T3. They were also treated to a fire fighting demonstration by Airport Emergency Services (AES) and a ride at the Slide@T3.

The Latte with Fans of Changi (FOC) session certainly earned lots of praises on the Facebook page and spaces in fans' blogs. Many fans are already asking when the next one would be. The fansofchangi Facebook page currently has over 23,000 fans and growing fast. If you haven't already joined, you can do so at the fansofchangi Facebook page (www.facebook.com/fansofchangi).

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